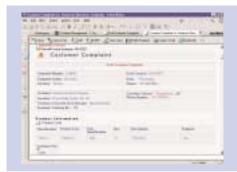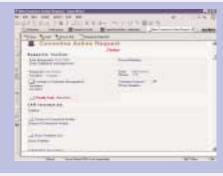**ISO 9001:2000**

The QSI System for Quality Management will help your organization reap the promised benefits of ISO certification such as improved customer satisfaction and lower costs. Our integrated product works seamlessly to address the elements of ISO 9000 and, if used in its entirety, provides a paper-free quality system. From the desktop, it is easy to conceptualize the entire system and immediately know the status of all elements. The QSI System is designed to meet the requirements of ISO 9001:2000.

QSi SYSTEM
FOR QUALITY MANAGEMENT

Document Control
Provides all the templates and examples needed to create, approve, control and distribute a complete well-structured Quality Manual, Procedures, Work Instructions, Quality Plans, Specifications and Process Descriptions. Also included are powerful process management tools.

Corrective Action and Audits
CAR Coordinators can now turn requests into actions. Company wide corrective and preventative action forms, allow for fast re-routing and tracking. Unique security and escalation features maintain system integrity.

Internal Assessments and Supplier Assessments are scheduled, created and executed on-line. CARs can be created from assessment findings when nonconformances are found.

Quality Records
From customer complaints to calibration and preventative maintenance records, the QSI System contains databases designed to ensure the accuracy, availability and safety of records that prove your quality system is working properly. Databases have comprehensive forms that include push button connections to well thought out workflow. A design process management database is also included, covering the product lifecycle from product concept to product retirement.

Reviews
Meeting agendas, minutes and action items are created and tracked for management reviews, design reviews, material reviews and contract reviews. Management Review is integrated with a Quality Objectives and Targets module to monitor and achieve continual improvement.

Automatic System Reminders
Users and managers are automatically notified when important system activities, such as document approvals, become stalled or action items become due.

Reference Section
Includes a 200 page ISO 9000 knowledge base of specific implementation recommendations. This ISO Encyclopedia supports complete index searches and is cross-referenced to the series of ISO 9000 standards.

Web Functionality
Includes optional browser access to all databases. Generate CARs, NCMRs, Document Change Requests and General Change Requests from web browsers.

Centralized Data
Enter key information just once for company wide document approvers, control numbers, cost thresholds, alarms and management escalation.

User Manual
All help documents are simplified and focus on user issues. A section with hundreds of frequently asked support questions is also included.

> "...If I had known about the QSI 9000 software earlier in the project, we could have saved big time on our consulting bills. I highly recommend this software not only to those seeking ISO certification, but to any business working to improve their processes to gain that competitive edge."
>
> **ROB WARREN,** BABCOCK, INC.

AN IBS COMPANY **IBS**

QSi SYSTEM

FOR QUALITY MANAGEMENT

ESCALATION ● ALERT ●

ADMINISTRATION

- Information Catalog
- Product Catalog
- User Notes
- Alert – Alarm
- Escalation Control

REFERENCE

- ISO Entry
- Project Task Management
- Quality Awareness

DOCUMENT CONTROL

- Quality Manual
- Spec Control
- Document Control
- General Process Change Management
- Approved Unreleased Documents
- Released Documents
- Document Archives

OPERATIONAL CONTROL

Customer Input

- Customer Requirements
- Shelf Life
- Customer Management
- Design Review
- Design Process Management
- Eng. Change Requests
- Spare Parts
- Calibration & Maintenance
- Inspection and Testing
- Employee Training
- Course Development
- Supplier Management
- Supplier Assessment
- Nonconformance Reports
- Material Review Board

Supplier CARS

General Archives

CORRECTION & REVIEW

- Internal Assessments
- Corrective – Preventative Action Request
- Management Reviews
- Quality Objectives